

# Health Care Institution Portal

## PBEF Orientation (Philhealth Benefits Eligibility Form)

# **PORTAL ( PBEF ) IMPORTANCE/BENEFITS**

**PBEF = Philhealth Benefits Eligibility Form**

- To view if the patient is already a philhealth member
- To view the eligibility information of the members  
( if they are eligible to avail philhealth benefits )

## **PORTAL Requirements**

- Properly accomplished POAF(philhealth online access form) and NDA (Non-Disclosure Agreement)
- Computer(Desktop or Laptop)
- Internet Connection
- Printer

# How to use HCI Portal?

Open web browser (Google Chrome or Internet Explorer) and type  
<https://ihcp.philhealth.gov.ph>

HEALTH CARE INSTITUTION  
*Portal*

Log-in to your account

Accreditation No.:

User Name:

Password:

 **PhilHealth**  
Your Partner in Health

1. Please provide your Accreditation number, username and password to log-in.

## 2. Click PHIC Inquiry

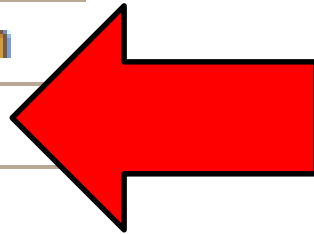


[HCI Information](#)

[PHIC Inquiry](#)

[Tools](#)

version 2.8.2



3. There are 3 sub modules under PHIC inquiry

-Members

-PBEF History

-ACR Library

Click **Members**



The screenshot shows the PhilHealth Institution Portal. The header includes the PhilHealth logo and the tagline "Your Partner in Health". The navigation menu on the left lists "HCI Information", "PHIC Inquiry", "Members", "PBEF History", and "ACR Library". A red arrow points to the "Members" link. Below the navigation menu, there is a "Tools" section with the version "2.8.2". The main content area displays "Welcome to Institution Portal" and "version 2.7". The footer includes the PhilHealth logo, the tagline "Your Partner in Health", and the date "Wednesday, July 23, 2014".

**PhilHealth**  
*Your Partner in Health*

**HCI Information**

**PHIC Inquiry**

Members ←

PBEF History

ACR Library

**Tools**

version 2.8.2

Welcome to  
**Institution Portal**

version 2.7

Wednesday, July 23, 2014  
Logout

**PhilHealth**  
*Your Partner in Health*

10:46 AM  
7/23/2014

4. “Search PhilHealth Member” window will appear

There are two options:

- \* You can search thru PIN (Philhealth Identification Number) or
- \* Thru Name and birthdate.

Health Care Institution P...  
https://ihcp.philhealth.gov.ph/index.asp  
Apps Outlook Web IHCP Portal  
PhilHealth  
Wednesday, July 23, 2014  
In/Comm/na/Member

### Search PhilHealth Member

PIN

Last Name

First Name

Date of Birth

Apr

13

2016

| PIN | Last Name | Suffix | First Name | Middle Name | Birthday |
|-----|-----------|--------|------------|-------------|----------|
|-----|-----------|--------|------------|-------------|----------|

0 Record/s Found

Windows Taskbar

Your Partner in Health

10:45 AM 7/23/2014

5. Member's information will appear with PIN based on Philhealth Database.
- \* Click Philhealth number to view more info of member.

Health Care Institution Po

https://ihcp.philhealth.gov.ph/index.asp

Apps Outlook Web IHCP Portal

PhilHealth

Wednesday, July 23, 2014  
Inyong sa Ilog  
Logout

Search PhilHealth Member

PIN

Last Name

First Name

Date of Birth

Apr

13

2016

| PIN                          | Last Name | Suffix | First Name | Middle Name | Birthday   |
|------------------------------|-----------|--------|------------|-------------|------------|
| <a href="#">080508762880</a> | TAPAWAN   |        | IGIE       | MONTOYA     | 03/31/1988 |

1 Record/s Found

PhilHealth

Your Partner in Health

Smart PhilHealth

Smart Insurance

Smart Health

Smart Access

6. Members Profile will appear. Click **View/Generate Member Eligibility**

Health Care Institution Po

← → ↻

Apps

Out



Facility Information

PHIC Inquiry

Members

PDF history

Tools

version 2.7

# Member's Profile

|                   |              |
|-------------------|--------------|
| PhilHealth Number | 080508762880 |
| Last Name         | TAPAWAN      |
| First Name        | IGIE         |
| Middle Name       | MONTOYA      |
| Suffix            |              |
| Sex               | MALE         |
| Date of Birth     | 03/31/1988   |

**View\Generate Member Eligibility**

July 23, 2014

of 001 Records

Logout

Windows Taskbar

12:49 PM 7/23/2014



PhilHealth

Your Partner in Health



PhilHealth

PhilHealth

PhilHealth

7. Automatically the Portal will ask who the Patient is:

\*If Member is the Patient, select patient type: **Member Patient**

\*if Dependent is the Patient, select patient type: **Dependent Patient**

**HCI Information**

**PHIC Inquiry**

Members

PBEF History

ACR Library

**Tools**

version 2.8.2

Select Patient Type ▼

Select Patient Type

Member Patient

Dependent Patient



# Member Patient: Edit “Date of Admission and Discharge” then click Submit Information

HCI Information

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version 2.8.2

Member Patient

Hospital Information

Accreditation No.

PMCC No.

Name of Facility/Hospital

Date of Admission

Date of Discharged

Member Information

PhilHealth Number

Last Name

First Name

Middle Name

Suffix

Sex

Date of Birth

Member Category

Patient Information

Last Name

First Name

Middle Name

Suffix

Date of Birth

Sex

H92028655

Z05276

TRICITY MEDICAL CENTER, INC.

Apr132016

Apr132016

080508762880

TAPAWAN

IGIE

MONTOYA

MALE

03-31-1988

GOVERNMENT

TAPAWAN

IGIE

MONTOYA

03-31-1988

MALE

Submit Information



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PhilHealth  
Your Partner in Health

Dependent Patient: You must provide the dependent information and date of admission and discharge before clicking the **Submit Information** button.

Health Care Institution P... K

← → ↻ https://lhcp... Apps Outlook Web BHC

  
Your Partner in Health

Facility Information  
PHIC Inquiry  
Members  
PBEF History  
Tools  
version 2.7

HCI Information

PHIC Inquiry

Members  
PBEF History  
ACR Library

Tools  
version 2.8.2

Dependent Patient ▼

**Hospital Information**

Accreditation No. H92028655  
PMCC No. Z05276  
Name of Facility/Hospital TRICITY MEDICAL CENTER, INC.  
Date of Admission Apr ▼ 13 ▼ 2016   
Date of Discharged Apr ▼ 13 ▼ 2016   
**Member Information**  
PhilHealth Number 080508762880  
Last Name TAPAWAN  
First Name IGIE  
Middle Name MONTOYA  
Suffix  
Sex MALE  
Date of Birth 03/31/1988  
Member Category GOVERNMENT

**Dependent Information**

Last Name

First Name

Middle Name

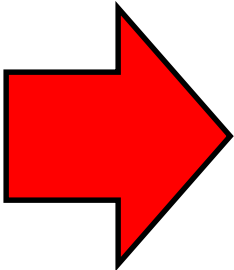
Suffix

Date of Birth Apr ▼ 13 ▼ 2016 

Sex Select ▼

Relationship of Patient with the member Select Relationship ▼

Submit Information



  
PhilHealth  
Your Partner in Health

  
Bureau of Health Insurance  
National Insurance Commission  
Asean Avenue, Katipunan, Quezon City  
1015 Manila, Philippines  
800-888-8888

8. The Portal will tell you if the Member is Eligible to Avail Philhealth Benefits.  
Yes or No will appear.

\*If **YES** click  
**Generate  
PhilHealth Benefit  
Eligibility Form**

\*If **NO**, Portal will tell  
you the reasons why  
he/she is not eligible to  
avail and will  
recommend what to do  
and what should  
submit/attached.

If the members comply  
**select documents** he/she  
submitted before clicking  
**Generate PhilHealth  
Benefit Eligibility Form**

**HCI Information**

**PHIC Inquiry**

Members

PBEF History

ACR Library

**Tools**

version 2.8.2

**Hospital Information**

Accreditation No.  
PMCC No.  
Name of Facility/Hospital  
Date Admitted  
Date Discharged

**Member Information**

PhilHealth Number  
Last Name  
First Name  
Middle Name  
Suffix  
Address  
Sex  
Date of Birth  
Member Category

**Patient Information**

Type of Patient  
Last Name  
First Name  
Middle Name  
Suffix  
Date of Birth  
Sex

H92028655  
Z05276  
TRICITY MEDICAL CENTER, INC.  
**04-13-2016**  
**04-13-2016**

080508762880  
TAPAWAN  
IGIE  
MONTOYA

MALE  
03-31-1988  
EMPLOYED-GOVERNMENT

MEMBER  
TAPAWAN  
IGIE  
MONTOYA

03-31-1988  
MALE

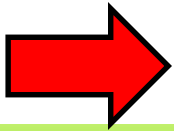
**Eligibility Information**

ELIGIBLE TO AVAIL PHILHEALTH BENEFITS? = YES

Attached Documents

Select Documents ▼

Generate PhilHealth Benefit Eligibility Form



10. Under PHIC Inquiry, click **PBEF History** to Print PBEF. Just click the Reference number to Print the **PBEF**.



# PhilHealth

Your Partner in Health

HCI Information

PHIC Inquiry

Members

PBEF History

ACR Library

Tools

version 2.8.2

Wednesday, July 23, 2014

Welcome [username]

Logout

Portal

Windows taskbar with icons for Start, Internet Explorer, Google Chrome, Firefox, File Explorer, and others.

10:46 AM 7/23/2014



## PhilHealth

Your Partner in Health



PhilHealth  
Your Partner in Health

# PhilHealth Benefit Eligibility Form

"Bawat Pilipino Miyembro, Bawat Miyembro Protektado, Kalusugan Natin Segurado"

Date & Time of Generation : JULY 23, 2014 09:07:41

HCI Portal Reference No. : BEF100000000000889

## HEALTH CARE INSTITUTION (HCI) INFORMATION

Name of Institution : RIZAL MEDICAL CENTER

Accreditation No. : H92007103

## MEMBER INFORMATION

PhilHealth Identification No. : 080508762880

Name of Member : TAPAWAN, IGIE MONTOYA

Sex : MALE

Date of Birth : MARCH 31, 1988

Member Category : INDIVIDUALLY PAYING

## PATIENT INFORMATION

Name of Patient : TAPAWAN, IGIE MONTOYA

Date Admitted : JULY 23, 2014

Date Discharged : JULY 23, 2014

Sex : MALE

Date of Birth : MARCH 31, 1988

## ELIGIBILITY INFORMATION

ELIGIBLE TO AVAIL PHILHEALTH BENEFITS? = YES

Reason/s: undefined

## Attached Documents:

N/A

## Important Reminders:

1. Generation and printing of this form is FREE for all PhilHealth Beneficiaries.
2. This form shall be submitted along with the required PhilHealth claims forms and is valid only for the confinement/admission stated above.
3. This does not include eligibility to the rule of SINGLE PERIOD OF CONFINEMENT (SPC). It shall be established when the claim is processed by PhilHealth. Non-qualification to the rule on SPC shall result to denial of this claim.

Visit [www.philhealth.gov.ph](http://www.philhealth.gov.ph)



|                                                                  |
|------------------------------------------------------------------|
| Member/Representative<br>Signature Over Printed Name / Thumbmark |
|------------------------------------------------------------------|

|                                                |
|------------------------------------------------|
| HCI Portal User<br>Signature Over Printed Name |
|------------------------------------------------|

11. The third module under PHIC Inquiry was the **ACR Library**, it can be use to search Case Rates. By clicking this link, you will be redirected to “CASE RATES SEARCH” which also be found in our Philhealth website. (www.philhealth.gov.ph)

## Case Rates Search

### Search Criteria

By Description:

By ICD 10 Code:

By RVS Code:




### Search Results for

Description: "DENGUE"

3 Case Rates Found

*HCI Fee - Health Care Institution Fee; Prof Fee - Professional/Health Care Professional Fee; Case Rate - Case Rate Total Amount; ASC - Ambulatory Surgical Clinic; PCF - Primary Care Facility - Infirmary/Dispensary; MCP - Maternity Care Package Provider; FSDC - Free-Standing Dialysis Clinic*

| Case Rate Group                            |                              |                 |          |           |                  |          |           |                                                                                                      |         |         |     |     |     |      |
|--------------------------------------------|------------------------------|-----------------|----------|-----------|------------------|----------|-----------|------------------------------------------------------------------------------------------------------|---------|---------|-----|-----|-----|------|
| ICD 10 / RVS Code                          | Description                  | First Case Rate |          |           | Second Case Rate |          |           | Applicable Health Care Institutions<br><i>Note: if licensed and capable to perform the procedure</i> |         |         |     |     |     |      |
|                                            |                              | HCI Fee         | Prof Fee | Case Rate | HCI Fee          | Prof Fee | Case Rate | Level 1                                                                                              | Level 2 | Level 3 | ASC | PCF | MCP | FSDC |
| DENGUE FEVER                               |                              |                 |          |           |                  |          |           |                                                                                                      |         |         |     |     |     |      |
| Effectivity Date: January 01, 2014 onwards |                              |                 |          |           |                  |          |           |                                                                                                      |         |         |     |     |     |      |
| A90                                        | DENGUE WITHOUT WARNING SIGNS | 7,000.00        | 3,000.00 | 10,000.00 | Not Applicable   |          |           | ✓                                                                                                    | ✓       | ✓       |     |     |     |      |
|                                            |                              | 4,900.00        | 2,100.00 | 7,000.00  | Not Applicable   |          |           |                                                                                                      |         |         |     | ✓   |     |      |
| DENGUE FEVER                               |                              |                 |          |           |                  |          |           |                                                                                                      |         |         |     |     |     |      |
| Effectivity Date: January 01, 2014 onwards |                              |                 |          |           |                  |          |           |                                                                                                      |         |         |     |     |     |      |
| A91.1                                      | DENGUE WITH WARNING SIGNS    | 7,000.00        | 3,000.00 | 10,000.00 | Not Applicable   |          |           | ✓                                                                                                    | ✓       | ✓       |     |     |     |      |
|                                            |                              | 4,900.00        | 2,100.00 | 7,000.00  | Not Applicable   |          |           |                                                                                                      |         |         |     | ✓   |     |      |
| DENGUE SEVERE                              |                              |                 |          |           |                  |          |           |                                                                                                      |         |         |     |     |     |      |
| Effectivity Date: January 01, 2014 onwards |                              |                 |          |           |                  |          |           |                                                                                                      |         |         |     |     |     |      |
| A91.3                                      | SEVERE DENGUE                | 11,200.00       | 4,800.00 | 16,000.00 | Not Applicable   |          |           | ✓                                                                                                    | ✓       | ✓       |     |     |     |      |

# How to change password in HCI Portal?

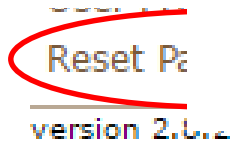
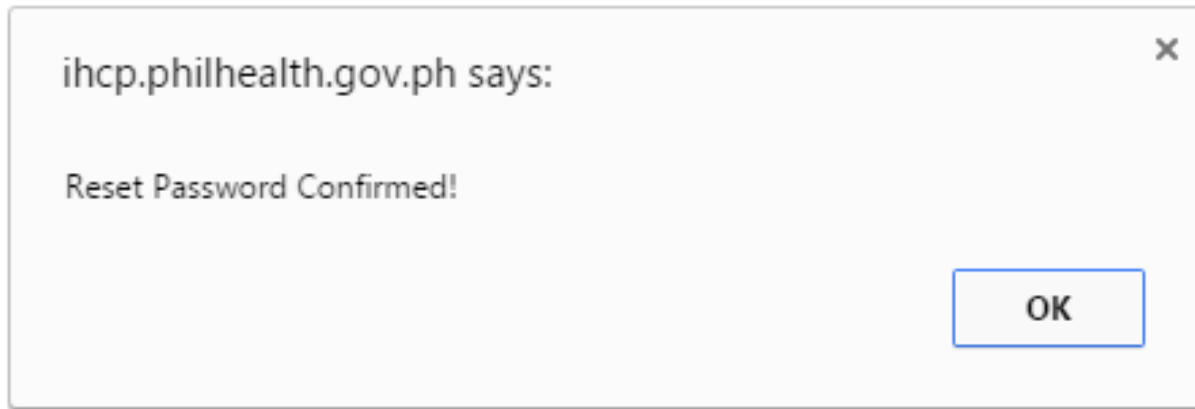
Click **Tools** and tick **RESET PASSWORD**



USE

New

Re-l



[You must login again to activate your new password](#)

The user will input his/her new password twice then click **submit**.

# THANK YOU



For more inquiries/request, please email us at  
[it.prolp@philhealth.gov.ph](mailto:it.prolp@philhealth.gov.ph)

Visit our website at [www.philhealth.gov.ph](http://www.philhealth.gov.ph)